

Delivering Under Pressure

How Astra Canyon Helped Caregility Migrate Complex Legacy Data to IFS Cloud

Industry	Healthcare Technology
Services	Data Migration · IFS Cloud
Timeline	Go-live by January 2025
Outcome	Successful Data Migration · Operational Independence Achieved

Case Study

BACKGROUND & CLIENT OVERVIEW

When Caregility set out to move from IFS 7.5 and a highly customized Vision Extension to IFS Cloud, they weren't just upgrading technology—they were navigating a critical transition. Spinning off from a sister company with a fundamentally different business model, Caregility faced the dual challenge of carving out their data through a deeply complex migration and establishing operational independence.

With limited internal bandwidth, evolving data structures, and a need to retain historical records for returns and services, they turned to Astra Canyon for support.

THE CHALLENGE

Caregility's environment included two disparate systems—IFS 7.5 and Vision Extension—with misaligned data and limited internal resources available for the data migration.

After multiple migration passes, challenges persisted, including:

- **Incomplete test data**
- **Limited scenario testing**
- **Staff stretched thin across competing priorities**

“We inherited a system that didn't reflect how we do business. It forced a lot of manual work and complexity. Now, with IFS Cloud 24R2 we're finally in a position to automate and scale,” said **Tod Nestor, CFO at Caregility.**

TURNING POINT

By early 2024, Caregility requested that Astra Canyon take primary responsibility for the data migration.

This turning point involved:



Reconciling two separate data sources



Rethinking and restructuring the data model

Astra Canyon applied innovative methods to unify data from IFS 7.5 and Vision Extension and transform it into new objects in IFS Cloud, including:

- **Converting Projects into Service Contracts**
- **Converting Inventory Parts into Non-Inventory Parts**



EXECUTION

Despite the aggressive timeline, Astra Canyon led a collaborative effort across both teams.

Key elements of execution included:

- **Joint decision-making** and continuous alignment
- **Flexibility** from all stakeholders
- **Filling testing gaps** where needed
- **Making necessary compromises** to meet deadlines

The entire team aligned around a single objective: **go-live by January 2025.**

RESULTS & BUSINESS IMPACT

Caregility successfully went live, with some post-go-live work continuing into early 2025.

The data migration was delivered successfully under challenging conditions, driven by:



Adaptability



Collaboration



Strong execution under pressure

“The biggest win of the project was gaining independence from our previous shared environment,” said **Nestor**. “Moving to IFS Cloud gave us the ability to configure and run the system to fit our needs—not someone else’s. That’s already reducing errors and boosting efficiency.”





WHY ASTRA CANYON



Ability to take ownership of complex migrations



Strong collaboration with client teams



Flexibility under tight timelines



Innovative approach to data transformation

Let's turn your migration into a strategic advantage.

Connect with Astra Canyon to get started.

