Astra Canyon

Improving Operational Visibility for a Regional Utility Cooperative

Customer Success

INDUSTRY CONTEXT

Energy and utility organizations operate in environments where reliability, asset visibility, regulatory discipline, and operational continuity are critical.

For cooperatives serving multiple member utilities, disconnected systems or aging enterprise platforms can create unnecessary operational risk, especially when lean teams are responsible for finance, supply chain, maintenance, and field operations.

BUSINESS CHALLENGE

A regional electric generation and transmission cooperative was modernizing core business operations with IFS Cloud to create a more connected operating model.

The organization needed to:

- Improve visibility across finance, supply chain, and maintenance operations
- Reduce dependency on disconnected processes and manual workarounds
- Strengthen project governance and executive alignment
- Prepare business users for adoption of a modern ERP platform

As the implementation progressed, leadership recognized the need for stronger delivery structure, clearer ownership, and an implementation partner with both utility expertise and deep IFS knowledge.

ASTRA CANYON'S APPROACH

Astra Canyon worked closely with leadership and business stakeholders to reset delivery priorities and create a practical path forward.

Rather than focusing only on system deployment, Astra Canyon helped the organization:

- **Align executive priorities** and business ownership
- **Strengthen governance**, escalation paths, and accountability
- **Support user readiness** across finance, supply chain, and maintenance teams
- **Apply utility-specific implementation** guidance within IFS Cloud

By combining practical supply chain knowledge with deep IFS expertise, Astra Canyon helped create a more connected and scalable planning foundation.

BUSINESS OUTCOMES

The organization successfully moved forward with a stronger operational foundation.

Business outcomes included:

- Successful deployment of a modern utility ERP platform
- Improved alignment across finance, supply chain, and maintenance teams

- Greater confidence in operational reporting and decision-making
- Increased business readiness and cross-functional accountability
- A scalable platform positioned to support long-term utility operations

WHY IT MATTERS

Utilities modernizing aging ERP environments need more than software expertise. They need a partner who understands the operational realities of asset-intensive organizations and can translate enterprise modernization into measurable business value.

WHY ASTRA CANYON

Ability to take ownership of complex migrations

Strong collaboration with client teams

Flexibility under tight timelines

Innovative approach to data transformation

Let's turn your migration into a strategic advantage.

Connect with Astra Canyon to get started.

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